

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE AND FEE
OFFICE OF THE CLERK

POSTAL RATE AND FEE CHANGES, 1997

Docket No. R97-1

RESPONSE OF UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF
THE OFFICE OF THE CONSUMER ADVOCATE
(OCA/USPS-41)

The United States Postal Service hereby provides the response to the following interrogatory of the Office of the Consumer Advocate: OCA/USPS-41, filed on September 5, 1997. A motion for the late acceptance of this response was filed on September 19, 1997.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking


Anne B. Reynolds

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
(202) 268-2970; Fax -5402
September 22, 1997

RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORIES OF THE OFFICE OF THE CONSUMER ADVOCATE

OCA/USPS-41. In response to OCA/USPS-1 the Postal Service allowed the OCA to review Inspection Service audits of actual data collection for the major statistical sampling systems (RPW, IOCS, TRACS, etc.).

- a. Does the Inspection Service analyze these individual audits? If so, please describe the analytical process. If not, please describe the uses to which the individual audits are put.
- b. Does the Inspection Service prepare written reports summarizing or consolidating the results of the individual audits? If so, please provide copies of those reports. If not, please describe how information obtained in the individual audits is disseminated to postal management and provide copies of any documents used to disseminate information obtained in the individual audits to postal management (either at headquarters or in the field).
- c. Is there a formal mechanism for incorporating findings of Inspection Service audits of statistical sampling systems into the training programs for data collectors? If so, please explain. If not, please explain why not.
- d. Are the Inspection Service audits of statistical sampling systems part of the input to developing or updating data collection instruction manuals? If so, please explain. If not, please explain why not.
- e. Are the Inspection Service audits of statistical sampling systems part of the input to developing or updating the CODES data collection software? If so, please explain. If not, please explain why not.

RESPONSE:

- a. The reason the Inspection Service conducts these audits is to determine whether tests are conducted when required, and that the Data Collection Technicians conducting the tests are knowledgeable of their duties. The audit reports are furnished to the external auditors retained by the Board of Governors for use in their audit, and copies of these reports are furnished to Headquarters Finance as information only.
- b. The Inspection Service provides copies of individual audit reports to the external auditors retained by the Board of Governors, with an information copy of the same material to Headquarters Finance. The reports are

provided to local management at the conclusion of the review as information.

The reports are transmitted accompanied by a listing of the audits, which contains the number of tests, and the number of errors found during each site visit. Please see the attachment to this response.

- c.-e. Inspection Service audit reports are reviewed for improvement opportunities for training and instructional materials. Where improvement opportunities are noted, changes are incorporated in the next edition of the appropriate materials.

COPY



UNITED STATES POSTAL INSPECTION SERVICE

OFFICE OF AUDIT

November 27, 1996

Ross Bailey
Manager
Statistical Design and Policy Management

Attached are copies of the site reports for our FY 1996 observations of the RPW, IOCS and TRACS tests. Copies of these reports are furnished to [REDACTED] Ernst and Young in support of his audit effort. Also included is a summary of the tests.

If you have any questions concerning these reports, please contact me at extension 4437.

Mary Ann Munley
Mary Ann Munley
Manager
Finance



UNITED STATES POSTAL INSPECTION SERVICE

OFFICE OF THE CHIEF POSTAL INSPECTOR

November 27, 1996

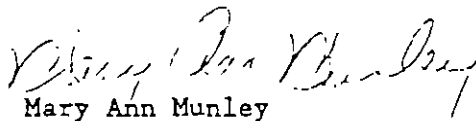
Inspection Service Site Reports
Cost & Revenue Analysis; Revenue Pieces
& Weight; TRACS Tests

[REDACTED]
Ernst & Young
Room [REDACTED]

Attached are the site reports for Inspection Service reviews of Cost and Revenue Analysis, Revenue, Pieces & Weight, and TRACS tests for FY 1996. Also attached is a summary of the tests.

We observed 108 RPW tests, 199 IOCS tests, and 4 TRACS tests.

If you have any questions concerning this memorandum, please contact me at (202) 268-4437.


Mary Ann Munley
Manager
Finance

Attachment

FY 1996 Inspection Service Field Reviews of CRA Tests

Case No.	City	Rpt. Date	RPW	RPW Errors	IOCS	IOCS Errors	TRACS	TRACS Errors
1175690	Edison	29-Aug-96	1	0	3	0		
1175692	Hackensack	30-Aug-96	1	0	2	0		
1175738	Paterson	30-Aug-96			3	0		
1175740	Newark	29-Aug-96	1	0	5	0		
1175741	Jersey City	28-Aug-96	1	0	3	0		
1175748	Minneapolis	30-Nov-95	3	1	5	0	1	0
1175750	Farmingdale NY	05-Sep-96	2	0	3	1		
1175764	New Haven CT	30-Nov-95	2	2	4	0		
1175767	Hicksville NY	05-Sep-96	2	1	5	3		
1175770	Rochester NY	29-Apr-96	1	0	4	0		
1175827	Little Rock AR	22-Apr-96	2	0	5	0		
1175828	Memphis TN BMC	05-Jan-96					1	0
1175828	Memphis TN	05-Jan-96	3	0	5	0		
1176203	Cleveland	13-Sep-96	3	0	4	0		
1176204	Lexington KY	07-Aug-96	2	0	4	0		
1176206	Dayton OH	12-Jan-96	3	0	3	0		
1177209	Detroit MI	21-Jun-96	1	0				
1177209	Detroit MI	22-Nov-95	3	0	5	0		
1179868	Southeastern PA	03-Jul-96	1	0	2	0		
1180026	Birmingham AL	02-Jan-96	3	0	5	0		
1180537	Kansas City MO	09-Aug-96	3	0	5	0		
1180538	St. Louis	26-Apr-96	6	1	4	1		
1180840	Boston	19-Jul-96	3	0	5	0		
1181111	Reading PA	07-Mar-96	1	0	4	0		
1181243	Dallas GMF	22-May-96	3	1	9	0		
1181248	Oklahoma City	06-Sep-96	3	0	5	0		
1181249	Tulsa OK	22-May-96	3	0	6	0		
1181413	Springfield	21-Aug-96	1	0	1	0		
1181416	Springfield BMC	21-Aug-96			3	1	1	0
1181417	Hartford	23-Aug-96	3	0	4	0		
1184241	Santa Ana CA	29-Feb-96	3	0	6	0		
1185243	Chattanooga	29-Mar-96	3	0	5	0		
1185356	Jacksonville	17-Jun-96	2	0	6	0		
1185358	Orlando FL	13-Mar-96	1	0	8	0		
1185745	Indianapolis	25-Apr-96	2	0	5	0		
1186256	North Wales	13-Sep-96			3	0		
1188430	Long Beach CA	02-May-96	3	1	4	1		
1188481	Savannah	28-May-96	3	0	5	1		
1188482	Atlanta GA	10-May-96	3	0	5	2	1	0
1189269	Nashville TN	07-Jun-96	4	0	4	0		
1189771	San Francisco	26-Aug-96	3	0	5	0		
1190826	Chicago	24-Jul-96	3	0	5	0		
1191374	Oakland	27-Aug-96	3	0	5	0		
1191375	San Jose	28-Aug-96	3	0	5	0		
1191893	Drexel Hill PA	03-Jul-96	1	0	1	0		
1191970	Providence RI	19-Jul-96	1	0	4	0		
1191971	New Bedford MA	19-Jul-96	1	0	2	0		
1192031	Tampa	12-Aug-96	3	0	8	0		
1192954	Rockford IL	29-Aug-96	3	2	8	2		
1192773	Detroit	21-Jun-96	1	0				
1193699	Los Angeles	09-Aug-96	3	0	5	0		
1194799	Bellmawr NJ	11-Sep-96	1	0				
1195282	Wilkes Barre PA	13-Sep-96	1	0				
Totals:			48	108	9	199	12	4
								0



UNITED STATES POSTAL INSPECTION SERVICE

COPY

OFFICE OF THE CHIEF POSTAL INSPECTOR

October 25, 1995

[REDACTED]
Ernst & Young
Room [REDACTED]

Dear Mr. Murrin:

Attached are the site reports for Inspection Service reviews of Cost and Revenue Analysis, Revenue, Pieces & Weight, and TRACS tests for FY 1995. Also attached is a summary of the tests.

If you have any questions concerning this memorandum, please contact me at (202) 268-4437.

Sincerely,

Mary Ann Munley
Mary Ann Munley
Manager
Finance

Attachments

Case No.	City	Rpt. Date	RPW	RPW Errors	IOCS	IOCS Errors	TRACS	TRACS Errors
1153545	Scranton	17-Nov-95	1	0	5	0		
1157496	Atlanta	02-Feb-95	3	0	5	0	1	0
1162829	Chicago	05-May-95	3	0	5	0	1	0
1162847	White Plains	15-May-95	1	0	5	0		
1162849	Brooklyn	26-May-95	3	0	5	0		
1162851	Albany	21-Jul-95	2	0	5	0		
1163158	Wilmington DE	13-Jun-95	2	0	5	0		
1163207	Phoenix	18-Apr-95	3	0	5	0		
1163330	Shawnee Mission	27-Apr-95	4	1	5	1		
1163331	Des Moines	08-Jun-95	5	0	5	0		
1164507	San Francisco	30-Mar-95	3	0	5	0		
1164928	Boston, MA	05-Sep-95	2	0	5	0		
1164975	Royal Oak	28-Apr-95	3	0	5	0		
1164984	Oklahoma GMF	20-Apr-95	3	0	3	0		
1165184	Little Rock	24-May-95	2	0	4	0		
1165185	Memphis	22-Apr-95	3	0	5	0		
1165818	Cincinnati	20-Jun-95	3	0	5	0		
1165819	Louisville	26-Jun-95	3	0	5	0		
1165820	Columbus OH	07-Jul-95	3	0	3	0		
1166087	Mansfield Annex	05-Sep-95	1	0				
1166133	San Jose	23-May-95	3	0	5	0		
1166321	Harrisburg	09-Jun-95	1	0	5	0		
1166623	Grand Rapids	12-Jun-95	3	1	5	1		
1166625	Detroit	19-Jun-95	3	0	5	0		
1166720	Macon	22-May-95	3	1	5	0		
1166883	FT. Worth	18-May-95	3	0	3	0		
1166892	Providence	05-Sep-95			8	0		
1166893	Hartford/Putnam	01-Sep-95	1	0	3	0		
1166894	Springfield. MA	01-Sep-95			3	0	1	0
1166895	Springfield	01-Sep-95	1	0	1	0		
1167245	Brockton MA	05-Sep-95	2	0	2	0		
1168919	Buffalo	18-Aug-95	3	0	9	0		
1168920	Syracuse	07-Sep-95	3	0	5	0		
1169193	San Diego	20-Jun-95	3	0	5	1		
1169581	Madison Wi	01-Sep-95	3	0	5	1		
1169584	Milwaukee	01-Aug-95	3	0	5	0		
1170309	Oakland	09-Sep-95	3	0	5	0		
1170668	Santa Ana	08-Sep-95	3	0	5	0		
1170766	Central Florida	13-Sep-95	6	0	10	0		
1170767	Sun Coast Dist.	13-Sep-95	5	0	7	0		
1171149	Wilkes Barre	13-Sep-95	1	0	5	0		
1173122	Birmingham AL	05-Sep-95	3	2	5	0		
1171153	New Bedford	05-Sep-95	1	0				
1171162	Dallas BMC	31-Jul-95	0	0	0	0	1	0
1171215	Paterson NJ	14-Sep-95	1	0	3	0		
1171216	Newark	14-Sep-95	1	0	3	0		
1171217	Trenton	22-Sep-95	1	0	0	0		
1171218	Morristown	29-Sep-95	1	0	5	0		
1171219	Edison NJ	22-Sep-95	0	0	5	0		
1173400	Ft. Worth	14-Sep-95	3	0	2	0		
Totals:			50	117	5	219	4	0



UNITED STATES POSTAL SERVICE

FINANCE GROUP
WASHINGTON DC 20260-2196

DATE: November 8, 1994

OUR REF: IS920: MAMUNLEY/mam

SUBJECT: Inspection Service Site Reports
Cost & Revenue Analysis; Revenue Pieces
& Weight; TRACS Tests

TO: 
Ernst & Young
Room 

Attached are the site reports for Inspection Service reviews of Cost and Revenue Analysis, Revenue, Pieces & Weight, and TRACS tests for FY 1994. Also attached is a summary of the tests.

If you have any questions concerning this memorandum, please contact me at (202) 268-4437.

Mary Ann Munley
Manager
Finance

Attachment

UNITED STATES POSTAL SERVICE

FINANCE GROUP
WASHINGTON DC 20260-2196

DATE: November 8, 1994
OUR REF: IS920: MAMUNLEY/mam
SUBJECT: Cost & Revenue Analysis: Inspection
Service Site Reports
TO: Mr. Frank Heselton
Manager
Product Finance
Room 8016

Attached are copies of the FY 1994 Inspection Service site reports for our reviews of Cost and Revenue Analysis, Revenue Pieces and Weight, and TRACS tests. Copies of these reports were furnished to local management at the conclusion of our reviews.

Copies of the reports will be furnished to the external auditors for thier review. If you have any questions concerning this memorandum, please contact me at (202) 268-4437.

Mary Ann Munley
Manager
Finance

Attachments

FY 1994 CRA Tests -- Inspection Service

CASE NO.	CITY	RPT. DATE	RPW	RPW ERRORS	IOCS	IOCS ERRORS	TRACS	TRACS ERRORS
1133488	Evanston	10-Jan-94	3	0	5	2		
1133555	Lexington	20-May-94	1	0	3	0		
1133556	Louisville	11-Mar-94	3	0	5	0		
1133557	Toledo	31-May-94	2	0	6	0		
1133610	Warren MI	30-Dec-93	1	0	5	0		
1133679	New York	28-Mar-94	3	0	5	0		
1133718	San Juan	13-Jun-94	3	0	5	0		
1133719	Newark	13-Jun-94	3	0	5	0		
1133721	Kilmer	30-Aug-94	3	0	7	0		
1133723	Buffalo	30-Aug-94	3	0	7	0		
1133907	Ft. Worth	07-Feb-94	3	1	4	0		
1133908	New Orleans	18-Feb-94	2	1	4	0		
1133942	Atlanta	14-Jan-94	3	0	5	1		
1133957	Tampa	10-Jan-94	3	0	5	0		
1133959	Little Rock	12-May-94	3	0	5	0		
1133959	Memphis	24-Jan-94	3	0	5	0	1	0
1134034	Springfield MA BMC	13-Sep-94					2	0
1134034	Boston	13-Sep-94	4	0	6	0		
1134034	Providence RI	13-Sep-94	1	0	2	0		
1134034	Brewster MA	13-Sep-94			1	0		
1134034	New Bedford MA	13-Sep-94	1	0	2	0		
1134034	Brockton MA	13-Sep-94	1	0				
1134034	Somerset MA	13-Sep-94	1	0	3	0		
1134151	Oakland	14-Jan-94	1	0	3	0		
1135019	Los Angeles	26-Jan-94	3	1	3	0	1	0
1135257	Philadelphia	25-Jan-94	3	0	5	0		
1135747	Miami	05-May-94	3	0	10	0		
1136509	St. Louis	04-Mar-94	3	1	5	0		
1138473	Sacramento	28-Apr-94	2	0	5	0		
1138474	San Fran	15-Apr-94	3	0	5	0		
1138476	Oakland	08-Apr-94	3	0	6	0		
1140927	Smithton	26-Aug-94	3	3	5	0		
1140928	New Hyde Park	29-Jun-94	1	1	5	0		
1141378	Detroit	06-May-94	4	0	5	0		
1141895	Topeka KS	13-May-94	3	2	4	0		
1143083	Rockford IL	20-May-94	3	1	5	0		
1144600	Dallas	24-Jun-94	4	1	5	0		
1145626	Pasadena	19-Jul-94	3	0	3	0		
1145630	Van Nuys	19-Jul-94	3	0	3	1		
1146212	Lincoln NE	29-Jul-94	2	0	5	2		
1146239	Jacksonville	12-Jul-94	3	0	5	0	1	0
1149433	Macon	31-Aug-94	3	0	5	0		
1149436	Indianapolis	24-Aug-94	1	0				
1149501	Grand Rapids	25-Aug-94	3	0	8	0		
1149882	Southeastern	14-Sep-94	3	0	5	1		
1149883	Bala Cynwyd	14-Sep-94	2	0	5	0		
46			112	12	205	7	5	

UNITED STATES POSTAL SERVICE

COPY
RIF

FINANCE GROUP
WASHINGTON DC 20260-2196

DATE: October 28, 1993
OUR REF: IS920: MAMUNLEY/mam
SUBJECT: Cost and Revenue Analysis Reports
FY 1993

TO: William P. Tayman
Manager
Revenue, Volume and Cost Analysis
Finance
Room 1520

Attached are copies of all Inspection Service reports on our reviews of Cost and Revenue Analysis for Fiscal Year 1993. Also attached is a summary sheet of the tests conducted and the errors noted. Copies of these reports have been furnished to the external auditors as information.

If you have any questions concerning this memorandum, please contact me at (202) 268-4437.

(Signed) M. A. Munley

Mary Ann Munley
Manager
Finance

Attachments

IS920:MAMunley:mam:10/28/93:CRA REPORTS

SIGNED BY: _____

CASE NO.	CITY	REPORT DATE	RPW # tests	RPW Errors	IOCS # tests	IOCS Errors	FRPW # tests	FRPW Errors	TRACS # tests	TRACS Errors
1103942	GRAND RAPIDS	05-Nov-93	3	1	5	0	0	0	0	0
1103945	DENVER	03-Nov-93	2	0	5	1	0	0	0	0
1103947	INDIANAPOLIS	25-Feb-93	3	0	5	0	0	0	0	0
1103949	PEORIA	28-Jan-93	2	1	5	1	0	0	0	0
1103950	MINNEAPOLIS GMF	26-May-93	3	0	5	0	0	0	0	0
1103952	DETROIT & BMC	30-Aug-93	3	0	5	0	1	0	1	0
1103958	MINNEAPOLIS BMC	28-Jun-93	0	0	0	0	1	0	1	0
1105427	BROOKLYN	01-Feb-93	3	0	5	0	0	0	0	0
1105428	ROCHESTER	30-Nov-92	2	0	5	0	0	0	0	0
1105431	PROVIDENCE	08-Apr-93	3	0	5	0	0	0	0	0
1105434	SAN JUAN	08-Feb-93	2	0	7	0	0	0	0	0
1105436	MANCHESTER DIST	21-Jun-93	3	0	5	0	0	0	0	0
1105438	BUFFALO	24-Aug-93	4	0	5	0	0	0	2	0
1105449	MT. VERNON	12-Aug-93	3	2	5	0	0	0	0	0
1105450	ELIZABETH	15-Sep-93	2	0	3	0	0	0	0	0
1105456	DAYTON	21-Jun-93	3	0	4	0	0	0	0	0
1105458	SOUTHEASTERN	03-Jun-93	1	0	5	0	0	0	0	0
1105459	RICHMND	04-May-93	3	0	5	1	0	0	0	0
1105461	CLEVELAND	30-Jul-93	3	0	5	1	0	0	0	0
1105462	AKRON	02-Apr-93	3	1	5	0	0	0	0	0
1105464	BALTIMORE	13-Jul-93	3	0	5	0	0	0	1	0
1105465	SOUTH JERSEY	31-Aug-93	1	0	7	0	0	0	0	0
1105466	SCRANTON	28-May-93	2	0	5	1	0	0	0	0
1105470	PHIL BMC	13-Sep-93	0	0	7	0	1	0	1	0
1107201	SANTA ANA	14-Dec-92	3	0	3	0	0	0	0	0
1107202	SAN JOSE	29-Nov-92	2	0	6	0	0	0	0	0
1107203	LONG BEACH	25-Feb-93	2	0	3	0	0	0	0	0
1107205	SAN FRANCISCO GMF	19-Feb-93	4	0	6	0	2	0	0	0
1107206	SEATTLE BMC	10-Jun-93	0	0	3	0	1	1	1	0
1107207	SEATTLE GMF	10-Jun-93	2	0	3	0	0	0	0	0
1107208	PORTLAND GMF	14-Apr-93	3	0	6	0	0	0	0	0
1107209	LOS ANGELES	26-Jul-93	3	0	3	0	0	0	0	0
1107210	OAKLAND	14-Jul-93	2	0	6	0	0	0	0	0
1110007	NASHVILLE	06-Jan-93	3	0	5	0	0	0	0	0
1111741	LAFAYETTE LA	09-Sep-93	0	0	3	0	0	0	0	0
1111744	MEMPHIS	20-Aug-93	5	0	6	0	0	0	2	0
1111745	DALLAS	17-Sep-93	3	1	5	1	1	0	0	0
1111746	SAN ANTONIO	30-Mar-93	3	0	5	1	0	0	0	0
1111747	FORT WORTH	17-Sep-93	3	0	5	0	0	0	0	0
1111749	ORLANDO	16-Aug-93	2	0	5	0	0	0	0	0
1111751	JACKSONVILLE BMC	01-Mar-93	0	0	5	0	0	0	1	0
1111752	JACKSONVILLE	01-Mar-93	3	0	5	0	0	0	0	0
1122068	COLORADO SPRINGS	20-Jul-93	4	0	5	0	0	0	0	0
TOTALS:			104	6	206	7	7	1	10	0

NOV 05 1992

FILE COPY

IS921:JEasley:ew

Regional CRA Summaries

Mr. Howard Alenier
General Manager
Statistical Reporting Division
Rates and Classification Division

At the conclusion of field work for our review of Cost and Revenue Analysis Tests, each Inspection Service Region prepared a summary report for the Rates and Classification Center servicing their Region. These summary reports are attached as information.

Copies of individual reports were previously furnished to you. If you have any questions concerning these reports, please contact [REDACTED] at extension 4437.

THOMAS J. KOERBER
Thomas J. Koerber
Assistant Chief Inspector
Audit

Attachments

IS921:JEasley:ew:01/HALENIER/CRA SUMMARIES

INSPECTION SERVICE
FISCAL YEAR 1992 SUMMARY
OBSERVATION OF IN-OFFICE COST AND REVENUE PIECES AND WEIGHT SYSTEM

	<u>NORTHEAST</u>	<u>EASTERN</u>	<u>CENTRAL</u>	<u>SOUTHERN</u>	<u>WESTERN</u>	<u>TOTALS</u>
<u>RPW</u>						
# OF SITES	11	11	11	11	13	57
TEST OBSERVED	21	14	23	26	20	104
ERRORS	0	2	2	0	0	4

=====

	<u>NORTHEAST</u>	<u>EASTERN</u>	<u>CENTRAL</u>	<u>SOUTHERN</u>	<u>WESTERN</u>	<u>TOTALS</u>
<u>IOCS TEST</u>						
# OF SITES	11	11	11	11	13	57
TEST OBSERVED	37	48	55	50	59	249
ERRORS	2	2	4	3	2	13

=====

	<u>NORTHEAST</u>	<u>EASTERN</u>	<u>CENTRAL</u>	<u>SOUTHERN</u>	<u>WESTERN</u>	<u>TOTALS</u>
<u>FRPW</u>						
# OF SITES	0	3	0	0	2	5
TEST OBSERVED	0	0	0	0	2	2
ERRORS	0	0	0	0	0	0


=====

	<u>NORTHEAST</u>	<u>EASTERN</u>	<u>CENTRAL</u>	<u>SOUTHERN</u>	<u>WESTERN</u>	<u>TOTALS</u>
<u>TRACS</u>						
# OF SITES	2	3	1	1	2	9
TEST OBSERVED	2	3	1	1	2	9
ERRORS	0	1	0	0	0	0

=====

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.


Anne B. Reynolds

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
September 22, 1997